

## *Notice of Special Education Services*

All of the public schools of Berks County, Pennsylvania provide special education and related service to resident children with disabilities who are ages three through twenty-one. The purpose of this notice is to describe (1) the types of disabilities that might qualify the child for such programs and services, (2) the special education programs and related services that are available, (3) the process by which the public schools screen and evaluate such students to determine eligibility and (4) the special rights that pertain to such children and their parents or legal guardians.

### *What types of disability might qualify a child for special education and related services?*

Under the federal Individuals with Disabilities Education Act, or "IDEA," children qualify for special education and related services if they have one or more of the following disabilities and, as a result, need such services: (1) **mental retardation**; (2) **hearing impairments**, including deafness; (3) **speech or language impairments**; (4) **visual impairments**, including blindness; (5) **serious emotional disturbance**; (6) **orthopedic impairments**, or physical disabilities; (7) **autism**, including pervasive developmental disorders; (8) **traumatic brain injury**, or neurological impairment; (9) **other health impairment**; (10) **specific learning disabilities**. Children age three through the age of admission to first grade are also eligible if they have **developmental delays** and, as a result, need special education and related services. Children with more than one of the foregoing disabilities could qualify for special education and related services as having **multiple disabilities**.

The legal definitions of these disabilities, which the public schools are required to apply under the IDEA, may differ from those used in medical or clinical practice. The legal definitions, moreover, could apply to children with disabilities that have very different medical or clinical disorders. A child with attention deficit hyperactivity disorder, for example, could qualify for special education and related services as a child with "other health impairments," "serious emotional disturbance" or "specific learning disabilities" if the child meets the eligibility criteria under one or more of these disability categories and if the child needs special education and related services as a result.

Under Section 504 of the federal Rehabilitation Act of 1973, and under the federal Americans with Disabilities Act, some school-age children with disabilities who do not meet the eligibility criteria outlined above might, nevertheless, be eligible for special protections and for adaptations and accommodations in instruction, facilities and activities. Children are entitled to such protections, adaptations and accommodations if they have a **mental or physical disability** that **substantially limits or prohibits participation in or access to an aspect of the school program**.

### *What programs and services are available for children with disabilities?*

Public schools must ensure that children with disabilities are educated to the maximum extent appropriate in the regular education environment, and that the instruction they receive conforms as much as possible to the instruction that non-disabled students receive. Programs and services available to students with disabilities, in descending order of preference are (1) regular class placement with supplementary aides and services provided as needed in that environment; (2) regular class placement for most of the school day with itinerant service by a special education teacher either in or out of the regular classroom; (3) regular class placement for most of the school day with instruction provided by a special education teacher in a resource classroom; (4) part time education class placement in a regular public school or alternative setting and (5) special education class placement or special education services provided outside the regular class for most or all of the school day, either in a regular public school or alternative setting.

Depending on the nature and severity of the disability, the public school can provide special education programs and services in (1) the public school the child would attend if not disabled, (2) an alternative regular public school either in or outside the school district of residence, (3) a special education center operated by a public school entity, (4) an approved private school or other private facility licensed to serve children with disabilities, (5) a residential school, (6) approved out-of-state program or (7) the home.

Special education services are provided according to the primary educational needs of the child, not the category of disability. The types of service available are (1) learning support, for students who primarily need assistance with the acquisition of academic skills; (2) life skills support, for students who primarily need assistance with development of skills for independent living; (3) emotional support, for students who primarily need assistance with social or emotional development; (4) deaf or hearing impaired support, for students who primarily need assistance with deafness; (5) blind or visually impaired support, for students who primarily need assistance with blindness; (6) physical support, for students who primarily require physical assistance in the learning environment; (7) autistic support, for students who primarily need assistance in the areas affected by autism spectrum disorders; and (8) multiple disabilities support, for students who primarily need assistance in multiple areas affected by their disabilities.

Related services are designed to enable the child to participate in or access his or her program of special education. Examples of related services are speech and language therapy, occupational therapy, physical therapy, nursing services, audiologist services, counseling and family training.

Children of preschool age are served by the Berks County Intermediate Unit in a variety of home and school-based settings that take into account the chronological and developmental age and primary needs of the child. As with school age programs, preschool programs must ensure, that to the maximum age appropriate, children with disabilities are educated with non-disabled peers.

The public school, in conjunction with the parents, determines the type and intensity of special education and related services that a particular child needs based exclusively on the unique program of special education and related services that the school develops for that child. The child's program is described in writing in an individualized education program, or "IEP," which is developed by an IEP team consisting of educators, parents and other persons with special expertise or familiarity with the child. The parents of the child have the right to be notified of and to participate in all meetings of their child's IEP team. The IEP is revised as often as circumstances warrant but at least annually. The law requires that the program and placement of the child, as described in the IEP, be reasonably calculated to ensure meaningful education progress to the student at all times. IEPs contain, at a minimum, a statement of present levels of educational and functional performance, an enumeration of annual goals and, for some children, short-term objectives or benchmarks and a statement of the special education, program modifications and related services that the child needs to make meaningful educational progress. For children, ages sixteen and older, the IEP must also include a transition plan to assist in the attainment of post-secondary objectives. The public school must invite the child to the IEP team meeting at which the transition plan is developed.

*How do the public schools screen and evaluate children to determine eligibility for special education and related services?*

***Multidisciplinary Team Evaluation***

The public schools must conduct a multidisciplinary team evaluation of every child who is thought to have a disability. The multidisciplinary team is a group of professionals who are trained in and experienced with the testing, assessment and observation of children to determine whether they

have disabilities and, if so, to identify their primary educational strengths and needs. Parents are members of the multidisciplinary team. Public schools must reevaluate school-age students receiving special education services every three years and children with mental retardation and must reevaluate preschool-age students receiving special education services very two years.

Parents may request a multidisciplinary team evaluation of their children at any time. They must do so in writing. Every public school has a procedure in place by which parents can request an evaluation. For information about the procedures that apply in your public school, contact the public elementary, middle or high school to which children in your area are assigned. Telephone numbers and addresses for these schools can be found in the blue pages section of the telephone book under the heading "Schools." Parents of preschool-age children, ages three through five, may request an evaluation in writing by addressing a letter as follows: Berks County Intermediate Unit, Early Intervention Services, 1111 Commons Boulevard, Reading, Pennsylvania 19612-6050. The telephone number for the Early Intervention Program is (610) 987-8543.

**Parents of children in private schools may request a multidisciplinary team evaluation of their children without enrolling in the public schools. While some services might be available to some private school children found eligible by public school multidisciplinary teams, the public schools are not required to provide all or any of the special education and related services that children enrolled in the public schools would receive. If, after an evaluation, the multidisciplinary team determines that the child is eligible for special education and related services, the public school must offer the parents an IEP and a public school-sponsored placement. If parents wish to take advantage of such an offer, they might have to enroll or re-enroll their child in the public schools to do so.**

Before the public school can proceed with an evaluation, it must notify the parents, in writing, of the specific types of testing and assessments it proposes to conduct, of the date and time of the evaluation and of the parent's rights. The evaluation cannot begin until the parent has signed the written notice indicating that he or she consents to the proposed testing and assessments and has returned the notice to the public school.

### *Screening*

Public schools undertake screening activities before referring most children for a multidisciplinary team evaluation. Screening activities consist of the following:

Ongoing analysis of the child's response to instruction and performance on State-wide and District-wide assessments.

Periodic vision and hearing assessments by the school nurse and review of the results of physical examinations by school or private physicians as mandated by the Pennsylvania Public School Code.

Team-based baseline assessment and analysis of the child's response to individualized academic or behavioral intervention over a period of up to sixty (60) days. Such intervention-based screening occurs when requested by the child's teacher, parents or other concerned personnel.

For information about the dates of various screening activities in your local public school or to request screening activities for a particular child, contact the local public school directly. Telephone numbers and addresses for these schools can be found in the blue pages section of the telephone book under the heading "Schools." Parents of preschool-age children, ages three through five, may obtain information about screening activities or may request a screening of their children by calling or writing the Berks County Intermediate Unit, Early Intervention Services, 1111 Commons

Boulevard, Reading, Pennsylvania 19612-6050; phone number (610) 987-8543.

Private school administrators, teachers, and parent groups, or individual parents of students in private schools who are interested in establishing systems in those schools for locating and identifying children with disabilities who might need a multidisciplinary team evaluation may contact Beth Liddle at Berks County Intermediate Unit, 1111 Commons Boulevard, Reading, Pennsylvania 19612-6050; phone number (610) 987-8543.

*What special rights and protections do children with disabilities and their parents have?*

State and federal law affords many rights and protections to children with disabilities and their parents. A summary of those rights and protections follows. Interested persons may obtain a complete written summary of the rights and protections afforded by the law, together with information about free or low cost legal services and advice, by contacting the special education or student services department of the school district in which they reside at the address and telephone number listed at the end of this notice, or through the principal of the local public school at the address and telephone number listed in the blue pages section of the telephone book under the heading "Schools." The written summary is also available through the Berks County Intermediate Unit, Early Intervention Services, 1111 Commons Boulevard, Reading, Pennsylvania 19612-6050; phone number (610) 987-8543.

*Rights and Protections*

*Prior Written Notice.* The public school must notify you, in writing, whenever it proposes to initiate or to change the identification, evaluation, educational program, or placement of a child, or whenever it refuses to initiate or make a change in the identification, evaluation, educational program or placement requested by a parent. Such notice must be accompanied by a written description of the reasons for the proposal or refusal, the options considered, if any, and the reasons why such options were rejected.

*Consent.* The public school cannot proceed with an evaluation or reevaluation, or with the initial provision of special education and related services, without the written consent of the parents. A public school may override the lack of consent for an initial evaluation by requesting the approval of an impartial hearing officer or judge following a hearing. If the parent fails to respond to a written request for permission to reevaluate, however, the public school may proceed with the proposed reevaluation without consent. A public school may not seek a hearing to override the refusal of a parent to consent to an initial placement in special education.

*Protection in Evaluation Procedures.* Evaluations to determine eligibility and current need for special education and related services must be administered in a manner that is free of racial, cultural or linguistic bias. Evaluations cannot consist of a single test or assessment, and testing must be a valid measure of the psychological, social, emotional or other learning characteristic or behavior that the school is using it to measure. Testing and assessment must be administered in accordance with professional standards and the criteria established by the publisher. It must be administered in the native language of the child.

*Independent Educational Evaluation.* If parents disagree with the evaluation conducted by the public school, they may request in writing an independent educational evaluation, or "IEE," at public expense. The policy of the public schools of Berks County is to refuse to pay for such evaluations if the independent evaluator is not a Pennsylvania certified or licensed professional, if the evaluation is not conducted in the same manner that the law requires of public school evaluations or if the cost of the evaluation substantially exceeds the prevailing cost of similar evaluations in the region. Exceptions to these limitations will be granted only for compelling reasons. If the public school

refuses to pay for the IEE, it must request an immediate special education due process hearing to defend the appropriateness of its evaluation.

### ***Due Process Hearing Procedures***

The parent or local education agency (LEA) may request a due process hearing with respect to any matter relating to the identification, evaluation or educational placement of the child or the provision of a free appropriate public education ("FAPE"). The party requesting the hearing must submit a "Due Process Hearing Request" form to the Office for Dispute Resolution, 6340 Flank Drive, Suite 600, Harrisburg, Pennsylvania 17112; telephone (800) 222-3353; TTY (800) 654-5984. A due process hearing will not proceed until all required information is provided and procedures followed.

*Timeline for Requesting Due Process.* The parent or LEA must request a due process hearing by filing a Due Process Hearing Request within two (2) years of the date to parent or the LEA knew or should have known about the alleged action that forms the basis of the request. There are limited exceptions to this timeline. This timeline will not apply to the parent if –

- (a) the parent was prevented from requesting the due process hearing due to the specific misrepresentations by the LEA that it had resolved the problem forming the basis of the hearing request, or
- (b) if the LEA withheld information from the parent that the LEA was required to provide.

*Filing and Service of the Due Process Hearing Request.* The party requesting the hearing must send a copy of the Due Process Hearing Request to the other party and, at the same time, to the Office for Dispute Resolution by mail addressed to the Office for Dispute Resolution, 6340 Flank Drive, Suite 600, Harrisburg, Pennsylvania 17112, or by electronic mail addressed to ODR.pattan.net or by facsimile at (717) 657-5983.

*Contents of Due Process Hearing Request.* The Due Process Hearing Request must contain the following information:

1. The name of the child, the address where the child lives and the name of the school the child is attending or, if the child is homeless, available contact information for the child and the name of the school the child is attending.
2. A description of the nature of the problem, including facts relating so such problem; and,
3. A proposed resolution of the problem to the extent known and available to the party filing the Request.

*Challenging Sufficiency of the Due Process Hearing Request.* The Due Process Hearing Request will be considered to be sufficient unless the party receiving it notifies the hearing officer and the other party in writing within fifteen (15) days of receipt that the receiving party believes the Request does not meet the requirements listed above.

*Response to Request.* If the LEA has not sent a prior written notice ("NOREP") to the parent regarding the subject matter contained in the parent's Due Process Hearing Request, the LEA must send to the parent, within ten (10) days of receiving the Due Process Hearing Request, a response including the following information: an explanation of why the LEA proposed or refused to take the action raised in the Hearing Request, a description of other options the Individualized

Education Program (“IEP”) Team considered, if any, and the reasons why those options were rejected; a description of each evaluation procedure, assessment, record or report the LEA used as the basis for the proposed or refused action and a description of the factors that are relevant to the proposal or refusal. Filing this response to the parent’s Due Process Hearing Request does not prevent the LEA from challenging the sufficiency of the Due Process Hearing Request. If the LEA has already sent prior notice in the form of a NOREP to the parent, or it is the parent receiving the Due Process Hearing Request, then a response to the Due Process Hearing Request must be sent to the other side within ten (10) days of receipt of the request. The response should specifically address the issues raised in the Due Process Hearing Request.

*Hearing Officer Determination of Sufficiency of the Due Process Hearing Request.* Within five (5) days of receiving a party’s challenge to the sufficiency of the Due Process Hearing Request, the hearing officer must make a determination based solely on the information contained within the Request whether the Request meets content requirements listed above. The hearing officer must immediately notify both parties in writing of his or her determination.

*Subject Matter of the Hearing.* The party requesting the due process hearing is not permitted to raise issues at the due process hearing that were not raised in the Due Process Hearing Request (or amended Due Process Hearing Request) unless the other party agrees otherwise.

*Resolution Session.* Before a due process hearing can take place, the LEA must convene a preliminary meeting with the parent and the relevant member or members of the IEP Team who have specific knowledge of the facts identified in the Due Process Hearing Request in an attempt to resolve those issues without the need to proceed to a due process hearing. This preliminary meeting must be convened within fifteen (15) days of the receipt of the Due Process Hearing Request. A representative of the LEA who has decision-making authority must be present at this meeting. The LEA may not have an attorney attend the meeting unless the parent is also accompanied by an attorney. At the meeting, the parent will discuss the Due Process Hearing Request, and the LEA will be provided the opportunity to resolve the Due Process Hearing Request unless the parent and the LEA agree, in writing, to waive this meeting or agree to use the mediation process. If the parent and LEA resolve the issues in the Due Process Hearing Request at the preliminary meeting, they must put the agreement terms in writing, and both the parent and a representative of the LEA, who has the authority to bind the LEA, must sign the agreement. The agreement is a legally-binding document and may be enforced by a court. Either the parent or LEA may void the agreement within three (3) business days of the date of the agreement. After three (3) days, the agreement is binding on both parties.

*Amended Due Process Hearing Request.* Either the parent or an LEA may amend its Due Process Hearing Request only if the other party consents, in writing, to the amendment and is given the opportunity to resolve the issues raised in the Due Process Hearing Request through a resolution session, or the hearing officer grants permission for the party to amend the Due Process Hearing Request. However, the hearing officer may grant this permission no later than five (5) days before a due process hearing occurs.

*Timeline for Completion of Due Process Hearing.* If the LEA has not resolved the Due Process Hearing Request within thirty (30) days of receiving it, or within thirty (30) days of receiving the Amended Due Process Hearing Request, the due process hearing may proceed and applicable timelines commence. The timeline for completion of a due process hearing is forty-five (45) days, unless the hearing officer grants specific extensions of time at the request of either party.

*Disclosure of Evaluations and Recommendations.* Not less than five (5) business days prior to a due process hearing, each party must disclose to all other parties all evaluations completed by that date, and recommendations based on the offering party’s evaluations that the party intends to use

at the due process hearing. Failure to disclose this information may result in a hearing officer prohibiting the party from introducing the information at the hearing unless the other party consents to its introduction.

*Due Process Hearing Rights.* The hearing for a child with a disability or thought to have a disability must be conducted and held in the LEA at a place and time reasonably convenient to the parent and child involved. The hearing must be an oral, personal hearing and must be closed to the public unless the parent requests an open hearing. If the hearing is open, the decision issued in the case, and only the decision, will be available to the public. If the hearing is closed, the decision will be treated as a record of the child and may not be available to the public. The decision of the hearing officer must include findings of fact, discussion and conclusions of law. Although technical rules of evidence will not be followed, the decision must be based upon substantial evidence presented at the hearing. A written or, at the option of the parent, electronic verbatim record of the hearing will be provided to the parent at no cost. Parents may be represented by legal counsel and accompanied and advised by individuals with special knowledge or training with respect to the problems of children with disabilities. Parents or parent representatives must be given access to educational records, including any tests or reports upon which the proposed action is based. A party has the right to compel the attendance of and question witnesses who may have evidence upon which the proposed action might be based. A party has the right to present evidence and confront and cross-examine witnesses. A party has the right to present evidence and testimony, including expert medical, psychological or educational testimony.

*Decision of Hearing Officer.* A decision made by a hearing officer must be made on substantive grounds, based upon a determination of whether the child received an FAPE. In disputes alleging procedural violations, a hearing officer may award remedies only if the procedural inadequacies impeded the child's right to an FAPE, significantly impeded the parent's opportunity to participate in the decision-making process regarding the provision of an FAPE to the child or caused a deprivation of educational benefits. A hearing officer may still order an LEA to comply with procedural requirements even if the hearing officer determines that the child received an FAPE. The parent may still file a complaint with the Bureau of Special Education within the Pennsylvania Department of Education regarding procedural violations.

*Administrative Appeal and Impartial Review.* In most cases, a party dissatisfied by the findings and decision of a hearing officer in a due process hearing may appeal to a panel appointed by the Pennsylvania Department of Education (called "Appellate Panel Officers" or "Appeals Panel"). For a school-aged child, the only exception to the right to appeal to the Appeals Panel is when the due process hearing addresses Section 504/Chapter 15 issues only. In that case, any appeal from a hearing officer order goes directly to court, not the Appeals Panel. If the due process hearing addresses both Section 504/Chapter 15 issues and other matters, that portion of the case dealing with non-Section 504/Chapter 15 issues may be appealed to the Appeals Panel. For early intervention preschool special education cases, Appeals Panel review is not available and, therefore, any appeal from a hearing officer's order should go directly to court.

On appeal, the Appeals Panel will do the following: examine the entire due process hearing record; ensure that the procedures at the hearing were consistent with the requirements of due process and seek additional evidence, if necessary, at the discretion of the Panel. If a hearing is held by the Appeals Panel to receive additional evidence, any party to such a hearing generally has the right to be accompanied and advised by counsel and by individuals with special knowledge or training with respect to the problems of children with disabilities; present evidence and confront, cross-examine and compel the attendance of witnesses; prohibit the introduction of any evidence at the hearing that has not been disclosed to that party at least five (5) business days before the hearing and obtain a written or, at the option of the parent, electronic, verbatim record of the hearing at no cost to the parent. The parent's representative shall be given access, if such was not

already provided prior to or at the due process hearing, to educational records, including any tests or reports upon which the proposed action, or decision not to act, is based. Each hearing must be conducted at a time and manner that is reasonably convenient to the parent and child. The parties will be given an opportunity for oral or written argument, or both, at the discretion of the Appeals Panel. Oral arguments must be conducted at a time and place that is reasonably convenient to the parent and child. The Appeals Panel will make an independent decision upon completion of the record review; provide the parent a written, or, at the parent's option, an electronic copy of the findings of fact and decision.

Appeals Panel decisions are rendered within thirty (30) days after request for review, unless at the request of either party, the Appeals Panel grants a specific extension to file Exceptions or an Answer to them. Requests for a specific extension of time in which to file appeal documents with the Appeals Panel must be directed to the particular Appeals Panel assigned to the matter. Contact information can be obtained from the Office for Dispute Resolution. The decision by the Appeals Panel is final, unless a party brings a civil action under the procedures described below.

*Disclosure of Appeals Panel Decisions.* A copy of the Appeals Panel Decision, with the child's name removed, is made available to the public, as required by law, through a posting on the Office for Dispute Resolution Website and through dissemination to the State Special Education Advisory Panel. Questions regarding documents posted on the Website should be directed to the Office for Dispute Resolution.

*Civil Action.* A party that disagrees with the findings and decision of the hearing officer (in the case of Section 504/Chapter 15 cases and early intervention cases) or the Appeals Panel (for all other cases) has the right to file an appeal in state or federal court. The party filing an appeal is encouraged to seek legal counsel to determine the appropriate court with which to file an appeal. A party filing an appeal to state or federal court has ninety (90) days from the date of the decision to do so.

*Attorney's Fees.* A court, in its discretion, may award reasonable attorney's fees to the parent of a child who is a prevailing party or to a State Educational Agency or LEA against the attorney of the parent who files a Due Process Hearing Request or subsequent cause of action that is frivolous, unreasonable, or without foundation, or against the attorney of the parent who continued to litigate after the litigation clearly became frivolous, unreasonable, or without foundation; or to a prevailing State Educational Agency or LEA against the attorney of the parent, or against the parent, if the parent's Due Process Hearing Request or subsequent cause of action was presented for any improper purpose, such as to harass, to cause unnecessary delay or to needlessly increase the cost of litigation. Fees awarded will be based on rates prevailing in the community in which the action or proceeding arose for the kind and quantity of attorney services furnished.

The federal law imposes certain requirements upon the parent and LEA and, in some circumstances, may limit attorney fee awards. Parents should consult with their legal counsel regarding these matters. The following rules apply: Attorney's fees may not be awarded, and related costs may not be reimbursed in any action or proceeding for services performed subsequent to the time of a written offer of settlement to the parent if the offer is made within the time prescribed by Rule 68 of the Federal Rules of Civil Procedures, or, in the case of an administrative hearing, at any time more than ten (10) days before the proceeding begins, the offer is not accepted within ten (10) days and the court finds that the relief finally obtained by the parent is not more favorable to the parent than the offer of settlement. Attorney's fees may not be awarded for time spent attending any meeting of the IEP team unless the meeting is convened as a result of an administrative proceeding or judicial action. A due process resolution session is not considered to be a meeting convened as a result of an administrative hearing or judicial action, nor an administrative hearing or judicial action for purposes of reimbursing attorney's fees. The court

may reduce the amount of any attorney's fee award when: (a) the parent, or the parent's attorney, during the course of the action or proceeding unreasonably protracted the final resolution of the controversy; (b) the amount of the attorney's fees otherwise authorized to be awarded unreasonably exceeds the hourly rate prevailing in the community for similar services by attorneys of reasonably comparable skill, reputation and experience; (c) the time spent and legal services furnished were excessive considering the nature of the action or proceeding or (d) the attorney representing the parent did not provide to the LEA the appropriate information in the Due Process Hearing Request. These reductions do not apply in action or proceeding if the court finds that the State or LEA unreasonably protracted the final resolution of the action or proceeding.

*Child's Status During Administrative Proceedings.* Except for discipline cases, which have specific rules, while the due process case, including an appeal to the Appeals Panel or appeal to the first level of court review, is pending, the child must remain in his or her present educational placement unless the parent and LEA or State agree otherwise. If the decision of the Appeals Panel agrees with the child's parent that a change of placement is appropriate, that placement must be treated as an agreement between the State and the parent. If the due process hearing involves an application for initial admission to public school, the child, with parental consent, must be placed in the public school program until completion of all the proceedings, unless the parent and LEA agree otherwise.

*Private School Tuition Reimbursement.* In some cases, parents of children who were identified by the public school as eligible for special education and related services and who received such services can recover in a due process hearing or from a court an award of private school tuition reimbursement. Parents can also receive such awards if their child was in need of special education and related services but were not offered such services in a timely manner. To obtain an award of tuition reimbursement, parents must notify their public school of their intent to enroll their child in a private school either verbally at the last IEP team meeting prior to withdrawing their child or in writing received by the public school at least ten (10) days prior to the date on which the child is withdrawn from public school. Parents can obtain tuition only when they can prove at a special education due process hearing that (1) the public school failed to offer an appropriate or placement to the child, (2) the parents, therefore, placed their child in a private school and (3) the private school placement was proper. Tuition reimbursement awards can be denied if the parent's behavior was improper, or if the parents delay unreasonably in asserting a claim against the public school in a due process hearing. **Such awards can also be denied or reduced if the parents fail to do one of the following: (1) notify the public school of their intent to place the child in a private school at the last IEP team meeting prior to the planned placement or (2) notify the public school in writing of their intent to place the student in a private school at least ten (10) days before withdrawing the student for that purpose.**

*Mediation.* Parties may agree to submit their dispute to the mediation process by requesting mediation from the Office for Dispute Resolution. Mediation may be requested in place of or in addition to a due process hearing. If a hearing is also requested, mediation cannot delay the scheduling of the due process hearing, unless the hearing officer grants a continuance for that purpose at the request of a party. An impartial, trained mediator facilitates the mediation process, which is scheduled at a time and location convenient to the parties. The parties are not permitted to have attorneys participate in the process. Any resolution reached through mediation must be reduced to writing, which will be binding on the parties.

*Rights Under Section 504 of the Rehabilitation Act of 1973.* As noted above, some students with disabilities who are not in need of special education and related services are, nevertheless, entitled to adaptations and accommodations in their school program or in the physical environment of school buildings, grounds, vehicles and equipment, when such adaptations or accommodations are required to enable the student to access and participate meaningfully in educational

programming and extracurricular activities. Parents are entitled to a written description of the adaptations and accommodations that the public school is willing to offer. This written description is called a "service agreement" or "accommodation plan." The rights and protections described above under the headings "Notice," "Consent," "Protection in Evaluation Procedures" and "Maintenance of Placement" apply to students receiving adaptations and accommodations under Section 504. Parents who have complaints concerning the evaluation, program, placement or provision of services to a student may request either an informal conference with the public school or a due process hearing. The hearing must be held before an impartial hearing officer at a time and location convenient to the parents. Parents have the right to request a free written or electronic transcript or recording of the proceedings, to present evidence and witnesses disclosed to the public school, to confront evidence and testimony presented by the public school, to review their child's complete educational record on request before the hearing, to receive a written decision from the hearing officer and to be represented by counsel or an advocate of their choice. An appeal may be taken from the decision of the hearing officer to a court of competent jurisdiction.

*Compliance Complaints.* In addition to the above hearing rights, parents and others with complaints concerning the education of a child with disabilities or violations of rights guaranteed by either the IDEA or Section 504, may file complaints with the Pennsylvania Department of Education, which must investigate such complaints and issue written findings and conclusions. Information concerning such complaints can be obtained at the following address:

Pennsylvania Department of Education  
Bureau of Special Education  
Division of Compliance Monitoring and Planning  
333 Market Street, 7th Floor  
Harrisburg, PA 17126-0333  
(800) 879-2301

### ***Student Records***

The public schools of Berks County maintain records concerning all children enrolled in public school, including students with disabilities. Records containing personally identifiable information about or related to children with disabilities could include, but are not limited to, cumulative grade reports, discipline records, enrollment and attendance records, health records, individualized education programs, notices of recommended assignment, notices of intent to evaluate and reevaluate, comprehensive evaluation reports, other evaluation reports by public school staff and by outside evaluators, work samples, test data, data entered into the Penn Data system, correspondence between school staff and home, instructional support team documents, referral data, memoranda and other education-related documents. Records can be maintained on paper, on microfiche, on audio or videotape and electronically. Records can be located in the central administrative offices of the public school, the administrative offices of the Berks County Intermediate Unit, the school building or building at which the student attended or attends school, private schools and facilities at which the public school has placed the child for educational purposes, central storage facilities and electronic storage systems and in the secure possession of teachers, building administrators, specialists, psychologists, counselors and other school staff with a legitimate educational interest in the information contained therein. All records are maintained in the strictest confidentiality.

Records are maintained as long as they remain educationally relevant. The purposes of collecting and maintaining records are (1) to ensure that the child receives programs and services consistent with his or her IEP; (2) to monitor the ongoing effectiveness of programming for the child; (3) to document for the public school and the parents that the student is making meaningful progress; (4) to satisfy the requirements of state and federal agencies who have an interest in inspecting or

reviewing documents concerning particular students or groups of students for purposes of compliance monitoring, complaint investigation and fiscal and program audits and (5) to inform future programming for and evaluations of the child. When educational records, other than those which must be maintained, are no longer educationally relevant, the public school must so notify the parents in writing and *may* destroy the records or, at the request of the parents, *must* destroy them. Public schools are not required to destroy records that are no longer educationally relevant unless the parents so request in writing.

*Parent Consent.* Parent consent is required in writing prior to the release of any personally identifiable information concerning a child with disabilities. Parent consent is not required, however, prior to the release of information (1) to a hearing officer in a special education due process hearing; (2) to public school staff and contractors with a legitimate educational interest in the information; (3) to officials or staff of other schools and school systems at which the student is enrolled or intends to enroll; (4) to federal or state education officials and agencies and to the Comptroller of the United States; (5) to accrediting organizations to carry out their accrediting functions; (6) to comply with a lawful subpoena or judicial order; (7) in conjunction with a health or safety emergency to the extent necessary to protect the health and safety of the child or others; or (8) that the public schools have designated as “directory information.” Disclosure without consent of the parent is subject to certain conditions more fully described in the Family Educational Rights and Privacy Act, 20 U.S.C. § 1332g, and its implementing regulations, 34 C.F.R. Part 99.

*Parent Access.* Upon submitting a request to do so in writing, parents have the right to access the educational records of their child within forty-five (45) days or before any due process hearing or IEP team meeting, whichever is sooner. Access entitles the parent to the following: (1) an explanation and interpretation of the records by public school personnel; (2) copies of the records if providing copies is the only means by which the parent can effectively exercise his or her right of inspection and review and (3) inspection and review of the records by a representative of the parent’s choosing upon presentation to the records custodian of a written authorization from the parent. The public school can charge a fee, not to exceed its actual costs, for copying records.

*“Directory Information.”* Public school entities designate certain kinds of information as “directory information.” The public schools of Berks County typically designate the following as “directory information”: (1) the name, address, telephone number and photographs of the child; (2) the date and place of birth of the child, (3) participation in school clubs and extracurricular activities; (4) weight and height of members of athletic teams; (5) dates of attendance; (6) diplomas and awards received; (7) the most recent previous institution or school attended by the child and (8) names of parents, siblings and other family members. The District will provide this information to any interested person, including armed forces recruiters who request it, without seeking consent from the parents of the student or the student. Parents who do not want the District to disclose such information *must so notify the District in writing on or before the first day of the school term.* Written notice must identify the specific types of directory information that the parent does not want the District to disclose without consent. If the parent fails to notify the District, in writing, by the first day of the school term, the District may release directory information upon request and without consent.

*Disclosure of Records Containing Personally Identifiable Information to Other Schools and Institutions.* Public school entities disclose personally identifiable information concerning students to educational agencies or institutions at which the student seeks to enroll, intends to enroll, or is enrolled, or from which the student receives services, when that agency or institution requests such records.

*Access to Records by School Officials with a "Legitimate Educational Interest."* School officials with a legitimate educational interest in the personally-identifiable information contained in education records can have access to personally identifiable information without parent or student consent. Each school entity designates in its education records policy those persons who have a "legitimate educational interest" that would allow such access to education records. Such persons typically include teachers of the child, building administrators, guidance counselors to whom the child is assigned, members of instructional support and multidisciplinary teams in the course of screening and evaluation activities, records custodians and clerks, public school administrators with responsibility for programs in which the student is enrolled or intends to be enrolled, school board members sitting in executive session in consideration of matters concerning the child upon which only the school board can act, program specialists and instructional aides working with the child, therapeutic staff working with the child and substitutes for any of the foregoing persons.

*Amendment of Education Records.* After reviewing records, a parent or a student who has attained the age of 18 can request that records be amended. The school will make the requested changes or reject the request within forty-five (45) days of the receipt of the request in writing. If the school rejects the request, the parent or student may request an informal hearing. The hearing can be held before any public school official who does not have a direct interest in its outcome. If the parents are dissatisfied with the outcome of the informal hearing, they may submit to the public school, a statement outlining their disagreement with the record. The school, thereafter, must attach a copy of that statement to all copies of the record disclosed to third parties.

*Complaints to the United States Department of Education.* Complaints concerning alleged failure of a public school entity to comply with the requirements of the Family Educational Rights and Privacy Act may be addressed to the United States Department of Education as follows:

Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Avenue, S.W.  
Washington, DC 20202-4605

**This notice is only a summary of the special education services, evaluation and screening activities, and rights and protections pertaining to children with disabilities, children thought to be disabled and their parents.**